



Coronavirus, COVID-19
30 March 2020

In response to the coronavirus, it is essential for all individuals and businesses to take the appropriate actions to try to limit the spread of infection and especially to protect the most vulnerable. With the huge increase in coronavirus cases over the weekend, Rawlings Opticians has taken the decision that in the interest of public health, we will be operating a 'closed door' policy and we are only offering telephone appointments temporarily, until the NHS supplies us with PPE (personal protection equipment). Collection of glasses and contact lenses will also be appointment only at the door to minimise risk to both our patients and staff.

Once we have the appropriate NHS PPE and thus can offer the high level of safety for our patients and staff that the recent surge in cases requires, we will resume urgent face to face appointments.

If you want some advice, we are here to help. Our Optometrists can have a detailed discussion by phone with you, Monday to Friday, just email us at info@rawlingsopticians.co.uk and if we cannot resolve your issue over the phone we can direct you to the appropriate help. At weekend or out of hours you can call 111 for advice.

We are here if you need us but we urge everyone to stay safe above all else.